



eDiscovery for Microsoft SharePoint

TECHNICAL BRIEF

STOREDIQ SUPPORT FOR MICROSOFT® SHAREPOINT®

TECHNICAL BRIEF

SOLUTION HIGHLIGHTS

- Support for SharePoint beyond Document Libraries including: User Profiles, Blogs, Wikis, and many more SharePoint objects.
- Gives legal the power to granularly define custodians; limit searches to only items that custodians can see, items they created, or items they edited.
- See results in their original context – proprietary viewer retains SharePoint’s hierarchical structure to easily review even complex content stores.
- Search and act on all versions of a SharePoint item, or just the most recent – without any movement of data.
- Navigate links to other SharePoint pages without leaving the StoredIQ application.

INTRODUCTION

The growth of SharePoint within enterprises over the last few years has been remarkable. By mid-2007, SharePoint was experiencing 35% year-over-year growth. In 2008, Microsoft chairman, Bill Gates, remarked that SharePoint was the fastest-growing product ever in Microsoft history and he expected sales of over 100 million licenses by mid-2008. By 2009, an IDG survey showed that 62% of CIO’s said that SharePoint was a critical component of their technology portfolio and would be expanding its use in the future. And another survey from ESG showed that half of companies with more than 1,000 users were experiencing a SharePoint data growth rate of 41% or higher annually.

Along with this explosive growth, however, comes additional complexities vis-à-vis eDiscovery and information governance. Unlike most content repositories, the data within SharePoint is complex and ambiguous, and must be comprehended and managed uniquely. The release of SharePoint 2010 promises to amplify all of these issues with the introduction of social interactions. But typical eDiscovery and information management solutions for SharePoint have not kept pace with either the growth of data in SharePoint repositories or SharePoint’s evolution to a collaborative environment.

STOREDIQ TECHNICAL HIGHLIGHTS

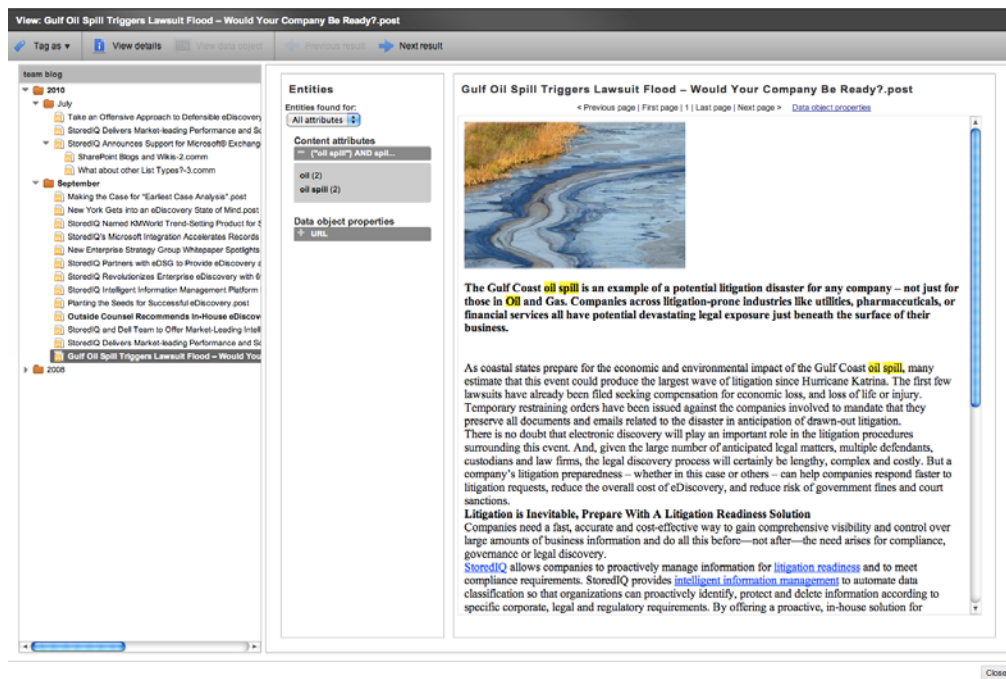
To realize the full benefits of proactive information management, SharePoint must be holistically understood throughout the whole of SharePoint’s collaborative content and complex nested architecture. StoredIQ achieves this understanding by providing in-depth indexing across a broad range of core object types within the SharePoint ecosystem —allowing for early case assessment and discovery by giving users the ability to view and analyze SharePoint content where it natively resides – without any movement of data. Although *document libraries* typically contain the most ESI, they are not the only sources of content within SharePoint.

Thus, to ensure a complete and comprehensive analysis of SharePoint, StoredIQ provides an index of text and over 100 attributes (e.g. create date, approval status, author) for SharePoint objects including:

<i>Blogs</i>	<i>Tasks</i>	<i>Project Tasks</i>
<i>Wikis</i>	<i>Contacts</i>	<i>Picture Libraries</i>
<i>User Profiles</i>	<i>Issue Trackers</i>	<i>Records Center</i>
<i>Comments</i>	<i>Announcements</i>	<i>Document Libraries</i>
<i>Discussion Boards</i>	<i>Surveys</i>	
<i>Calendars</i>	<i>Links</i>	

Because SharePoint is primarily used as a worksite collaboration tool, one of the more challenging issues surrounding eDiscovery involves understanding the concept of “custodianship”. In reality, users can create and/or view content across multiple SharePoint sites that are scattered across the enterprise. The StoredIQ solution allows you to easily adjust the scope of custodian searches – giving you the choice of searching across all data that a user *created*, or all data that a user can *access*. With StoredIQ, Legal and IT teams work together to determine what a reasonable definition of a custodian is and ensure that all pertinent ESI is captured.

The eDiscovery complexities within SharePoint don’t stop once you find a responsive piece of data. As an example, a blog may have several threaded comments (and nested replies) by several different authors. And, the blog (or comments) may contain an attachment. The attachment may be in the form of an archive file (ZIP) that then contains several different documents. In this case if one of the documents in the archive or even one of the comments were responsive to a search, providing it without the context of where it came from would be of little value to the reviewer.



THE STOREDIQ VIEWER PROVIDES CONTEXT AFTER IDENTIFYING A COMMENT ASSOCIATED WITH A BLOG, DISPLAYING THE ENTIRE TREE HIERARCHY OF THE ASSOCIATED BLOG.



However, using the proprietary StoredIQ viewer for SharePoint, the content and complete hierarchical structure of SharePoint is displayed for any object, providing complete context for users when navigating complex SharePoint environments. Thus, after identifying a document that is responsive, the StoredIQ viewer will display (in an easy-to-navigate hierarchical tree structure) the blog, comment, and attachment that contain the document of interest, providing full, navigable context to the user.

Finally, when it's time to collect or export data for review the StoredIQ solution provides a wealth of options, allowing IT and Legal stakeholders to get exactly what they need. Users can decide whether they want related objects, version histories or linked items in order to provide even deeper context. Links are rebuilt to keep navigation intact throughout the review process. And, as with all actions performed through StoredIQ, the entire interaction between StoredIQ and SharePoint is exhaustively logged and recorded, providing comprehensive, defensible audit trails.

SUMMARY

StoredIQ's deep integration with SharePoint enables a complete and comprehensive understanding of, and collection from, this multi-use data source, including its collaborative content. And yet, with user-focused technologies, analysis and review of objects is straightforward, expediting and facilitating information management for eDiscovery and information governance.

ABOUT STOREDIQ

StoredIQ is a leading provider of enterprise-class Intelligent Information Management solutions, enabling organizations to gain visibility and control over business-critical information to help meet their compliance, governance and legal discovery requirements. The company provides a range of integrated solutions for fast response to litigation and investigations, for proactive "litigation readiness," and for information protection and risk management, as well as storage management. Industry-leading companies rely on StoredIQ's award-winning technology to streamline their information management and eDiscovery processes to reduce the risk, complexity and cost of litigation. For more information, visit www.storediq.com.